

## Embrace your new digital MPF experience – eMPF Platform

eMPF Platform Company Limited<sup>1</sup> (eMPF Company) and YF Life Trustees Limited (YF Life) invite you to embrace the new digital MPF experience through the eMPF Platform!

### What's in it for me?

The eMPF Platform is a centralized electronic platform and your one-stop online hub for managing your MPF anytime anywhere through mobile app or web portal. Whether you are an employer, a scheme member or a self-employed person, the eMPF Platform will bring your MPF experience to a whole new level. The eMPF Platform will bring you these key benefits:

#### Employers and Self-employed Persons

- Make MPF contributions with different e-payment options
- Automate calculation of contributions
- Receive e-reminder of contribution due dates
- Reduce paper work and human errors



#### Scheme Members and Self-employed Persons

- For MPF accounts which have got onboard the eMPF Platform:
  - View account balance and manage all accounts via a one-stop app/portal
  - Consolidate accounts and switch investment choices anytime anywhere
  - Make voluntary contributions in a breeze
  - Apply for withdrawal of MPF under different MPF schemes in one go



### When can I start using the eMPF Platform?

MPF trustees and their schemes will get onboard the eMPF Platform in sequence one by one (details @[www.eMPF.org.hk](http://www.eMPF.org.hk)). Accounts under YF Life's **MASS Mandatory Provident Fund Scheme** will be transferred to the eMPF Platform from the following date<sup>2</sup>:

**MASS Mandatory Provident Fund Scheme:**

**eMPF Onboarding Date**

**26 June 2024**

From this date onward, your account with its information and records under this scheme will be transferred to the eMPF Platform. While YF Life remains the trustee of the scheme, eMPF Company will utilize the eMPF Platform to execute the administration of the scheme, provide scheme administration services<sup>3</sup> to you and handle your service instructions, including making contributions, changing investment choices, checking account balance and withdrawing MPF, etc. From then on, you can manage your MPF on the eMPF Platform and should no longer submit service instructions to YF Life.

### Register for eMPF

Starting from 12 June 2024, simply complete the one-time registration for eMPF to enjoy the benefits brought to you by the eMPF Platform. Please see back page for the **Employer eMPF Registration and Activation User Guide** and **Messages from Your Trustee** to kick-start your new digital MPF journey!

### Enquiries

For enquiries, please call our eMPF Customer Service Hotline at **183 2622**. We look forward to serving you on the eMPF Platform.

eMPF Platform Company Limited  
and YF Life Trustees Limited

<sup>1</sup> eMPF Platform Company Limited is a wholly-owned subsidiary of the Mandatory Provident Fund Schemes Authority. It operates the eMPF Platform as a not-for-profit public utility.

<sup>2</sup> The date of onboarding the eMPF Platform is specified in a legal notice published in the Hong Kong Government Gazette. In case of subsequent adjustment, your trustee will promptly communicate with you.

<sup>3</sup> The operation of eMPF Platform and provision of scheme administration services are subject to the General Terms and Conditions of the eMPF Platform available at [www.eMPF.org.hk/tnc/en](http://www.eMPF.org.hk/tnc/en).

# eMPF Registration and Activation User Guide

Regardless of how many MPF accounts you have, you only need to register for eMPF once to manage all the accounts under your name which have got onboard the eMPF Platform.

Registration can be done using your smartphone, tablet or computer. Please scan the QR codes on the right to begin registration.

For details, please refer to the **User Guide** available online:



## Employer eMPF Registration and Activation User Guide

[www.eMPF.org.hk/er/tutorial/reg/en](http://www.eMPF.org.hk/er/tutorial/reg/en)

Scan to register:



Mobile App



Web Portal

Note

Your account details will only be available on the eMPF Platform after your scheme has got onboard on 26 June 2024.

If you have other MPF accounts under different schemes, your other accounts' information will also become available on the eMPF Platform after the relevant schemes have got onboard the eMPF Platform.

## Messages from Your Trustee

Starting from 26 June 2024, the eMPF Company will take up the administration of the scheme and provide scheme administration services to you via the eMPF Platform, including handling service instructions from employers, scheme members and self-employed persons. Hence, you should submit scheme administration service instructions directly to the eMPF Platform instead of YF Life.

YF Life will cease accepting service instructions based on different cut-off dates. Please read the **Notice to Participating Employers and Scheme Members** for details.



## Notice to Participating Employers and Scheme Members

<https://www.yflife.com/sites/default/files/mpf/promotionAndNews/2024/Notice0426-EN.pdf>

Service instructions received by YF Life after the respective cut-off dates will only be processed by the eMPF Platform after the scheme has got onboard on 26 June 2024.



## Important Note to Employers on Making Contributions

Starting from the contribution period of **June 2024** (with a deadline for making contributions on 10 July 2024), employer should submit contribution data and make payments on or before the deadline via the eMPF Platform for processing but not YF Life anymore.

Note

Late payment will be **subject to a surcharge** calculated at 5% of the late payment amount.

## Need More Information?

Check out our Frequently Asked Questions by scanning the QR code, or visit our website or call our hotline:



[www.eMPF.org.hk](http://www.eMPF.org.hk)  
183 2622

## FAQ



## Personal Information Collection Statement (PICS)

Scan the QR code for the PICS before using the eMPF Platform



( or call our hotline for a printed PICS )

## 「積金易」平台即將啟用 – 迎接全新數碼化強積金體驗

積金易平台有限公司<sup>1</sup>（積金易公司）與萬通信託有限公司（萬通信託）誠邀您一起透過「積金易」平台，迎接全新強積金數碼體驗！

### 「積金易」平台有何好處

「積金易」平台是一個一站式的共用電子平台，讓您隨時隨地透過手機應用程式或網上平台管理您的強積金。無論您是僱主、計劃成員或自僱人士，「積金易」平台會為您帶來全新體驗及多個好處，包括：

#### 僱主及自僱人士

- 提供不同電子方式作強積金供款
- 自動計算供款金額
- 接收供款到期日的電子提示
- 減少文書工作及人為錯誤



#### 計劃成員及自僱人士

- 就已轉移至「積金易」平台的強積金帳戶：
  - 一站式查閱帳戶結餘及管理所有帳戶
  - 隨時隨地整合帳戶和更改投資組合
  - 輕鬆作自願性供款
  - 一次過申請從不同強積金計劃提取強積金



### 何時開始使用

強積金受託人及其計劃將依次序逐一加入「積金易」平台（詳情見 [www.eMPF.org.hk](http://www.eMPF.org.hk)）。萬通信託的萬全強制性公積金計劃的帳戶，將由以下日期<sup>2</sup>起轉移至「積金易」平台：

萬全強制性公積金計劃：

加入「積金易」日期

2024年6月26日

由上述日期起，您在此計劃下的帳戶連同其資料及紀錄將會轉移至「積金易」平台。萬通信託仍為上述計劃的受託人，而積金易公司將使用「積金易」平台執行計劃下的行政工作，為您提供計劃行政服務<sup>3</sup>及處理您的服務指示，包括供款、更改投資組合、查詢帳戶結餘及提取強積金等。屆時，您可透過「積金易」平台管理您的強積金，而無須再向萬通信託提交服務指示。

### 「積金易」註冊開戶

由2024年6月12日起，您只須辦理一次性的「積金易」註冊開戶手續，即可享受「積金易」平台帶給您的好處。請參閱背頁的僱主註冊及啟動「積金易」使用指南及受託人的訊息，展開您的強積金數碼新旅程！

### 查詢

如有查詢，請致電「積金易」客戶服務熱線183 2622。我們期待在「積金易」平台為您提供服務。

積金易平台有限公司  
及萬通信託有限公司

<sup>1</sup> 積金易平台有限公司為強制性公積金計劃管理局全資附屬公司，以非牟利方式，營運屬公共設施的「積金易」平台。

<sup>2</sup> 加入「積金易」平台日期已於香港政府憲報中註明。如日期有調整，受託人會適時通知您。

<sup>3</sup> 「積金易」平台的運作及計劃行政服務須受「積金易」平台的一般條款及細則約束，詳情請瀏覽 [www.eMPF.org.hk/tnc](http://www.eMPF.org.hk/tnc)。

# 註冊及啟動「積金易」使用指南

不論您有多少個強積金帳戶，您只須辦理「積金易」註冊開戶手續一次，便能處理您名下所有已轉移至「積金易」平台的帳戶。

您可透過智能手機、平板電腦或電腦完成註冊。請掃描右方的二維碼啟動註冊程序。

詳情請參閱網上使用指南：



## 僱主註冊及啟動「積金易」使用指南

[www.eMPF.org.hk/er/tutorial/reg](http://www.eMPF.org.hk/er/tutorial/reg)

注意

您須待計劃於 2024 年 6 月 26 日加入平台後，才可透過「積金易」平台查閱您的帳戶資料。

如您在其他計劃亦持有強積金帳戶，當該等強積金計劃加入「積金易」平台後，您的相關帳戶資料亦會在「積金易」平台上顯示。

掃描並註冊：



流動應用程式



網上平台

## 受託人的訊息

由 2024 年 6 月 26 日起，積金易公司將負責執行計劃下的行政工作及透過「積金易」平台為您提供計劃行政服務，包括處理僱主、計劃成員及自僱人士提交的服務指示。因此，您應直接向「積金易」平台提交所有有關計劃行政的服務指示，而並非向萬通信託提交。

萬通信託會根據不同的截止日期停止接受服務指示。請參閱致參與僱主及計劃成員的通知了解詳情。

萬通信託在截止日期後收到的服務指示，將於 2024 年 6 月 26 日計劃加入平台後，由「積金易」平台處理。



## 致參與僱主及計劃成員的通知

<https://www.ylife.com/sites/default/files/mpf/promotionAndNews/2024/Notice0426-TC.pdf>



## 關於僱主供款 的重要提示

由 2024 年 6 月的供款期起（供款限期為 2024 年 7 月 10 日），僱主應透過「積金易」平台（而並非向萬通信託）提交供款資料及於供款限期日或之前繳交供款。

注意

逾期繳交供款須額外繳付逾期供款金額之 5% 附加費。

## 更多資訊

掃描右方二維碼查閱常見問題，或瀏覽「積金易」網站或致電熱線：



[www.eMPF.org.hk](http://www.eMPF.org.hk)



183 2622

## 常見問題



## 收集個人資料聲明

使用「積金易」平台前，掃描右方二維碼查閱收集個人資料聲明



（或致電熱線索取紙本聲明）

**Notice pursuant to Section 19Q of the Mandatory Provident Fund Schemes Ordinance**

The Secretary for Financial Services and the Treasury has, by notice published in the Gazette, specified 26 June 2024 from which YF Life Trustees Limited (i.e. the trustee of MASS Mandatory Provident Fund Scheme) must use the electronic MPF system (i.e. eMPF Platform) and the scheme administration services provided by the system operator of the eMPF Platform that are made available to the YF Life Trustees Limited to perform its scheme administration functions.

The following are matters and activities that are to be conducted by the eMPF Platform:

1. processing registration of eMPF Platform for participating employers and scheme members;
2. processing enrolment in registered schemes for participating employers and scheme members;
3. processing MPF contributions and default contributions;
4. processing scheme members' investment instructions (including investment instructions on new contributions and switching instructions);
5. processing transfers of benefits within the registered scheme or between registered schemes or from occupational retirement schemes to registered schemes;
6. processing claims and withdrawal of MPF benefits;
7. processing the offset and refund of severance payments and long service payments to participating employers and/or scheme members/claimants;
8. processing of changes of participating employer and scheme member particulars;
9. giving of notices and documents to participating employers and scheme members;
10. handling of enquiry and complaint; and
11. following up with participating employers and scheme members on any unclear scheme administration instructions.

**根據《強制性公積金計劃條例》第 19Q 條發出的通知**

財經事務及庫務局局長已於憲報刊登公告，規定萬通信託有限公司（即萬全強制性公積金計劃的受託人）必須從 2024 年 6 月 26 日 起，開始使用電子強積金系統（即積金易平台）及該系統的系統營運者提供的計劃管理服務，以履行其計劃管理職能。

將會由積金易平台處理的事宜和進行的活動如下：

1. 處理參與僱主及計劃成員的積金易平台註冊申請；
2. 處理參與僱主及計劃成員參加註冊計劃的申請；
3. 處理強積金供款及拖欠供款；
4. 處理計劃成員的投資指示（包括新供款投資指示及轉換指示）；
5. 處理註冊計劃內、註冊計劃之間或從職業退休計劃轉移至註冊計劃的權益轉移申請；
6. 處理申索及提取強積金權益的申請；
7. 處理參與僱主及／或計劃成員／申索人的遣散費及長期服務金的抵銷及退還申請；
8. 處理參與僱主／計劃成員的資料更改申請；
9. 向參與僱主及計劃成員發出通知及文件；
10. 處理查詢及投訴；及
11. 就任何不明確的計劃管理指示向參與僱主及計劃成員進行跟進。